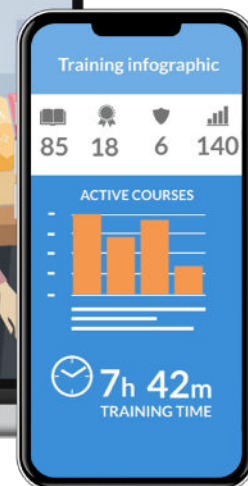
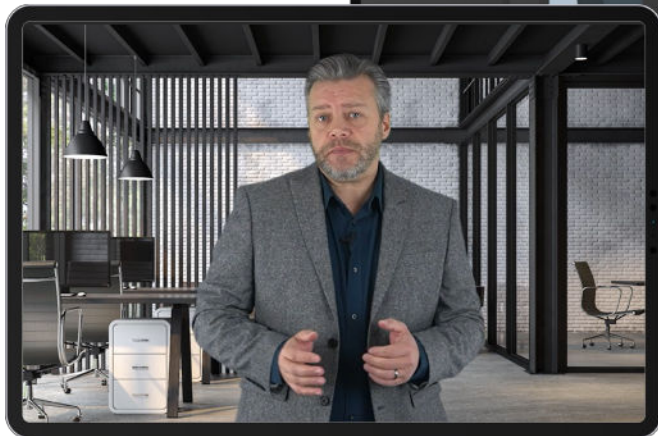


CONSUMER CREDIT



OVERVIEW

It is estimated that 38.5 million adults in the UK have some form of credit arrangement. This means that credit forms an important part of our economy. However, the risks to individuals, lenders and the economy mean that it is an area that needs to be properly regulated with employees requiring regular training to help ensure compliance.

This Consumer Credit Regulations e-learning course sets out to provide learners with a thorough understanding of the strict processes and procedures that must be adhered to in order to ensure any credit agreement meets the standards as set out by the Financial Conduct Authority.

OBJECTIVES

- Understand Consumer Credit Regulations and how they are applied
- Apply a creditworthiness assessment effectively
- Be able to protect vulnerable customers applying for credit
- Ensure you can provide more information to consumers when required
- Provide relevant pre-contract information and complete required documentation
- Establish the process for finalising an agreement
- Understand consumer rights regarding cancellation, cooling-off periods and settling agreements early



DURATION

1 hour. Including interactions and videos.



AUDIENCE

This course is suitable for anyone involved in the processing of consumer credit agreements.



CERTIFICATION

Upon completion of the course the learner will receive a CPD certificate.

