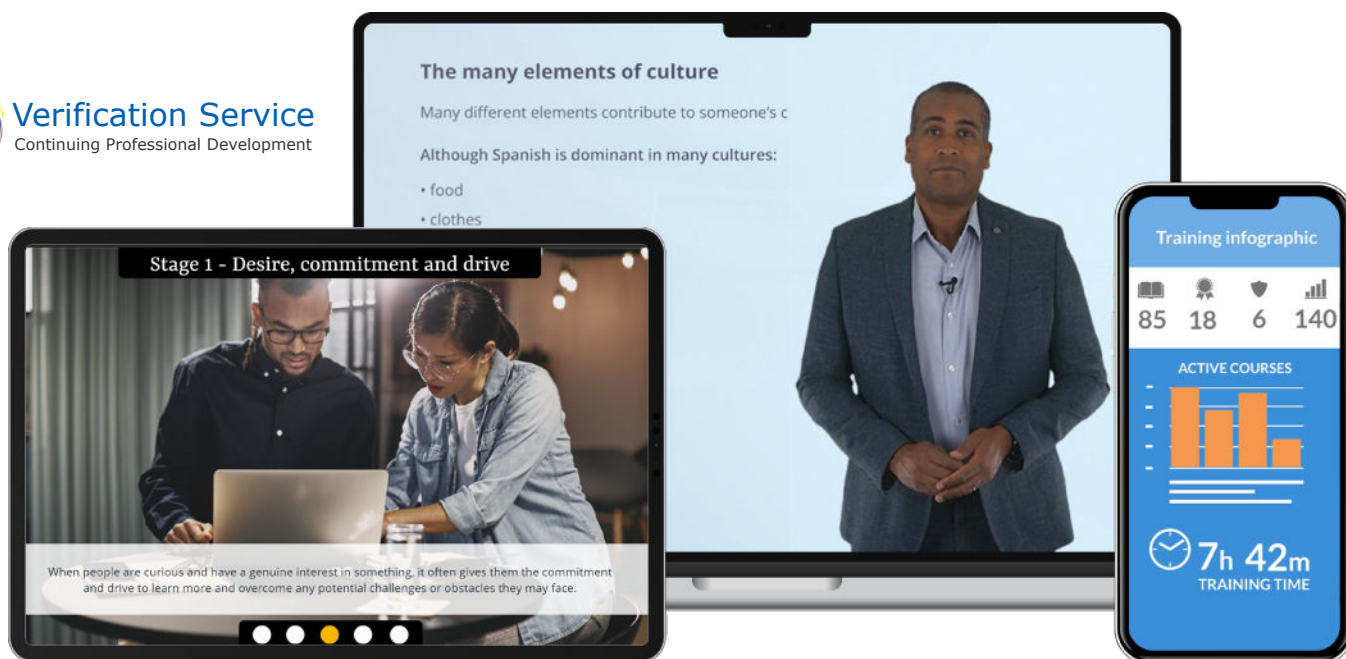


CULTURAL AWARENESS



OVERVIEW

OBJECTIVES

This highly interactive and engaging e-learning course explores the topic of Cultural Awareness, which simply means having an understanding of the differences between oneself and people that are from other cultures or backgrounds. It's about respecting and appreciating those around us and consequently creating a healthy work environment where everyone feels valued.

Many of us have team members, colleagues, customers, clients and other people we interact with who are from different cultures. Increasing multiculturalism in the workforce can bring with it many benefits, but it can also bring challenges that need to be addressed to ensure that everyone feels valued, accepted and supported to succeed.

This e-learning course provides an introduction to cultural awareness and how to develop it. It also explores the challenges of cross-cultural communication and leading a culturally diverse team and how to overcome them.

- Explain the importance of cultural awareness at work and in our lives
- Define the reasons for creating a culturally aware workplace
- Implement measures to become culturally competent
- Use effective cross-cultural communication skills
- Develop techniques to successfully lead culturally diverse teams



DURATION

60 minutes. Including interactions and videos



AUDIENCE

We all benefit when people have cultural competence and are able to work and flourish in teams with a diverse cultural mix. Therefore, this e-learning course is aimed at everyone in a business.



CERTIFICATION

Upon completion of the course the learner will receive a CPD certificate.

