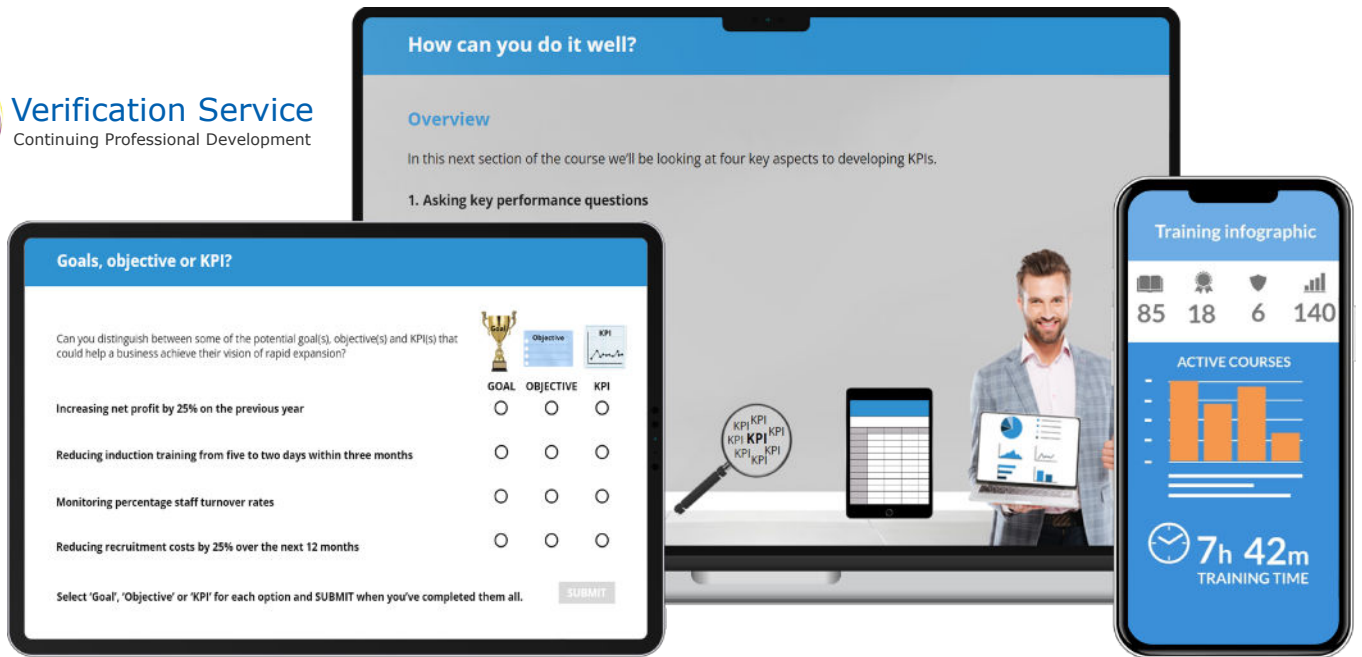
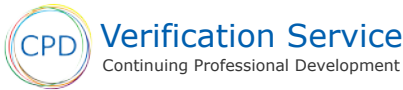


# KEY PERFORMANCE INDICATORS



## OVERVIEW

Key performance indicators (KPIs) are used by a wide range of organisations to track whether they, or the people in their business are on target to achieve their performance goals.

This short e-learning course introduces KPIs and how to use them, giving you the expertise required to leverage KPIs as powerful tools for informed decision-making and driving continuous improvement in your organisation.

## OBJECTIVES

- Explain KPI's and their use in the workplace
- Distinguishing between leading and lagging KPI's and when to use them
- Explore the difference between goals, objectives and KPI's
- Apply core skills for the effective use of KPI's



### DURATION

30 minutes. Including interactions and assessment.



### AUDIENCE

This online learning course is suitable for anyone that might use KPI's as part of their role.



### CERTIFICATION

Upon completion of the course the learner will receive a CPD certificate.

