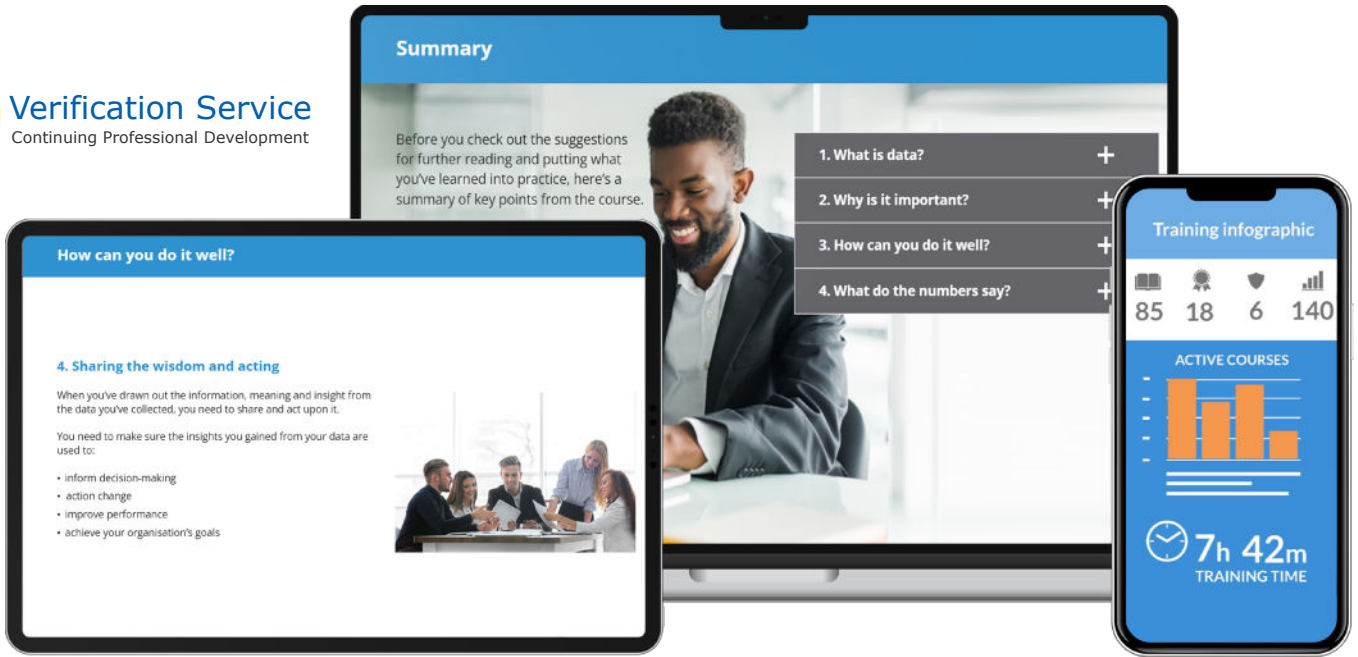
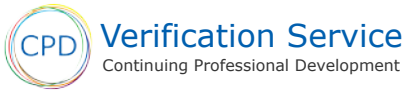


USING DATA



OVERVIEW

Data can play a vital role in helping you understand, confirm and quantify an area for improvement before you make a decision and commit to a course of action. Once you've made a change, the data will provide you with feedback on how effective that change has been.

This short online learning course provides the tools for learners to effectively identify where they want to use data and then collect, analyse and act on it.

OBJECTIVES

- Understand what data is and how it can be used
- Examine the different forms that data can take
- Identify the different types of data you might use
- Establish how to use data to improve performance
- Identifying where data can be drawn from
- Establish where you might have room for personal development
- Review methods of collecting data
- Explore how you can analyse data
- Understand how to communicate information collected
- Exploring several case studies for what 'good' looks like



DURATION

20 minutes. Including interactions and videos



AUDIENCE

Although predominantly aimed at managers, this course would suit any people that have to handle data.



CERTIFICATION

Upon completion of the course the learner will receive a CPD certificate.

